

# Troubleshooting & Defect Analysis for Electronics Assembly SYLLABUS

# **INSTRUCTOR INFORMATION**

Instructor: Jim Hall & Phil Zarrow

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Availability: Usually available between 10 a.m. and 4 p.m., Eastern Standard Time. You

may leave a message anytime.

# PROGRAM DESCRIPTION

We don't assemble electronics in a "perfect world." Problems happen! This course explores the concept of troubleshooting through failure- and root-cause-analysis of PCBA defects. The presentation starts by providing clear definitions of the generic types of defects, and continues by examining their impacts, such as reducing functionality, reliability, and more.

The course will also discuss detection methodologies and procedures, followed up with an extensive analysis of defect cause and effect, all while remaining relevant to specific processes, equipment centers, and materials. This methodology is then applied to the most common types of defects in electronics manufacturing, including a detailed example of "solder bridges" or "shorts," followed by a summary analysis of more specific defect types. Key causes of assembly problems and low yields are identified, and possible solutions are presented where possible.

Taught by two well-known industry experts—each with more than 40 years of experience in the field—this two-week program will facilitate a deeper understanding of troubleshooting assembly defects in your own unique production environment.

## LEARNING AND PERFORMANCE OBJECTIVES

Upon completion, participants will:

- Understand the nature of defects and how to identify them
- Evaluate material, equipment, and process factors that contribute to defect formation
- Apply this background to identify the root cause of specific defects
- Use this knowledge to optimize assembly processes to prevent defects



# **COURSE STRUCTURE**

- Instructor and participants meet online twice per week from the comfort of their own home.
- Participants can view recorded online sessions to review course content and class discussions.
- All required materials are included in the course.
- Course materials are accessible 24/7 on the new IPC Edge Learning Management System.
- The course can be accessed on virtually any device with an Internet connection and major web browser, including Chrome, Firefox, Safari, Edge, and Internet Explorer.

# SUPPLEMENTAL MATERIALS

• Troubleshooting Electronic Assembly: Wisdom from the BoardTalk Crypt (Phil Zarrow, Jim Hall, PragmaMedia)

# IPC STANDARDS COVERED (PROVIDED WITH COURSE)

• IPC-A-610: Acceptability of Electronics Assemblies

# **COURSE SCHEDULE**

#### WEEK 1 - SESSION 1

Week 1 Session 1 will provide an overview of the program: defining, identifying, and analyzing the root cause of defects. It establishes the methodology of troubleshooting which will be presented in detail in subsequent sessions.

## Topics include:

- Introduction
- Defect Definitions
- Defect Identification
- Causes of Defects
- Root Cause

#### WEEK 1 - SESSION 2

Week 1 Session 2 will present, in detail, process relationships which contribute to the formation of defects.

#### Topics include:

• Process relationships which Interact with multiple processes:



- o Incoming materials
- o MSD
- o ESD
- o Handling (including time)
- Specific Processes (Part 1):
  - o Generic: wrong processes, equipment problem, etc.
  - o Labeling
  - o Printing
  - o Placement

# WEEK 2 - SESSION 1

Week 2 Session 1 completes the detailed presentation of process relationships and presents an in-depth example of the application of this troubleshooting methodology using the common defect, solder short.

# Topics include:

- Specific Processes (Part 2):
  - o Soldering
  - o Cleaning
  - o Singulation
  - o Coating
  - o Mechanical Assembly
  - o Inspection & Test
- Detailed Troubleshooting Example: Solder Short:
  - o Defect Definition
  - o Detection
  - o Cause
  - o Relevant Process Relationships

#### WEEK 2 - SESSION-2

Week 2 Session 2 will present troubleshooting summaries of other common defects using the established methodology. It will explore how to modify current assembly processes to prevent future defects.

# Topics include:

- Troubleshooting Summaries of Common Defects:
  - o Opens
  - o Delamination
  - o Solder Balls



- o Etc.
- Preventing Defects:
  - o Specific existing strategies
  - o Process Development and Validation
  - o DFM
  - o Continuous Improvement

